

POLITICA DA QUALIDADE E SEGURANÇA

Since Quality and Safety are AEROMEC's management standards, the certifications obtained are fundamental instruments to promote the satisfaction of our Clients, because they make it possible to verify that the work processes used are adequate to provide the services included in the scope, and that there is a search for continuous improvement at all levels of the Company.

The aeronautical maintenance services provided by AEROMEC must consistently meet the needs and expectations of our Clients, in the constant pursuit of efficiency, effectiveness and innovation, with the aim of earning their loyalty.

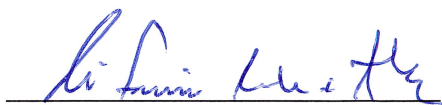
AEROMEC's Board of Directors considers as fundamental the fulfilment of the requirements of the applicable standards, in the pursuit of an image of excellence, namely with regard to the quality of the services rendered and to the good practice of all the employees involved.

In this regard, it undertakes to:

- ❖ Provide the necessary means to achieve the objectives defined in the applicable standards and regulations, recognising as an obligation of all employees the compliance with the internal procedures, the quality and safety standards and the applicable regulations;
- ❖ Provide conditions for the dissemination and fulfilment of the requirements of the Quality Management System by all employees and to encourage their ongoing training and professional development, as well as the practice of disseminating that communication needs to flow naturally within the organisation, encouraging and motivating its technicians to report the incidents / errors that have occurred during the maintenance actions;
- ❖ Adapt the Company to the demands of the market, through innovative and flexible solutions, maintaining and improving its quality standards;
- ❖ Pursue and encourage the adoption, at all levels, of a philosophy of continuous improvement, with a view to the full satisfaction of the requirements and expectations of its Clients, recognising safety as the main objective always present in its activity, and having as its policy the dissemination of this premise in the continuous training of its employees;
- ❖ Observe, apply and manage the human factor principles and health, safety and hygiene at work through an internal program;
- ❖ Ensure the close collaboration of all employees with the Quality Auditors.

Tires, April 10, 2017

Accountable Manager



Rui Faria Paulo de Almeida

Scope ISO 9001:2015 & AS 9110:2016: Provision of aeronautical maintenance services of aircraft and communication and navigation, electrical power, lights, helicopter rotors and transmissions, indication / recording systems and landing gear components, for which it is or may come to be certified by ANAC in accordance with Commission Regulation (EC) No. 1321/2014, of 26 November 2014, Annex II (Part 145), being totally prohibited from making any modifications, alterations or design of new products that are not approved by the Manufacturers' or Aeronautical Authorities' manuals, so as to comply with the requirements established in the NP EN ISO 9001:2015 and AS 9110:2016 standards, complemented with the additional AQAP 2120 requirements in Tires Base.